

## ASSISTANCE FOR RESIDENTS OF TOWNSVILLE

9 March 2019

If you are suffering hardship as a result of the rain and flooding, help is available. You may be eligible for financial or other assistance to help you get back on your feet.

 **Activated Area:** All of the Townsville City Council Local Government Area

When completing grant applications online, please ensure your personal details are entered exactly as they appear on your driver's licence (e.g. spelling of your name) and Medicare card. If you have dependants, list them in order as stated on your card.

### Commonwealth / State Grants

#### Essential Household Contents Grant \*

One-off payment for households who are uninsured or unable to claim insurance as a contribution towards replacing or repairing essential household contents. Up to \$1765 for single adults and up to \$5300 for couples/families.

#### Structural Assistance Grant \*

One-off payment towards the cost of repairs to uninsured, owner-occupied homes to ensure the home is habitable, secure and safe. Up to \$10,995 for single adults and up to \$14,685 for couples/families.

#### Essential Services Safety & Reconnection Grant \*

To help owner/occupied households reconnect essential services that were damaged by a disaster. Up to \$200 towards a safety inspection for each essential service needing reconnection (electricity, gas, water and sewerage or septic system) and up to \$4200 towards repair work.

#### Queensland Rural and Industry Development Authority Loans/Grants

Disaster assistance has been activated for primary producers, small businesses and non-profit organisations under the joint Commonwealth-State Disaster Recovery Funding Arrangements (DRFA). Eligibility criteria applies. For more information visit [www.qrida.qld.gov.au](http://www.qrida.qld.gov.au)

#### Australian Government Disaster Recovery Grants

The Australian Government Disaster Recovery Payment and Disaster Recovery Allowance are available to people affected by the floods subject to eligibility requirements. For more information or to make a claim visit [www.humanservices.gov.au/disaster](http://www.humanservices.gov.au/disaster) or call 180 22 66 between 8am - 5pm.

### INFORMATION & SUPPORT



Community Recovery  
Hotline 1800 173 349



[www.qld.gov.au/communityrecovery](http://www.qld.gov.au/communityrecovery)



### COMMUNITY RECOVERY HUBS

Open 9am to 5pm daily

143 Walker Street, Townsville City (blue foyer end)

**DOMAIN CENTRAL** (near Specsavers)

Shop G3B, 103 Duckworth Street, Garbutt

**POP UP HUB: THE PRECINCT**

12-18 Village Drive, Idalia

#### \*Income Test

Weekly income must be less than:

- individual: \$971 (\$50,489 per year)
- couple: \$1342 (\$69,804 per year)
- sole parent, one child: \$1343 (\$69,852 per year)
- couple, one child: \$1664 (\$86,552 per year).

For each additional child add a further \$322 per week; for each dependent adult add \$371 per week.