

Life-threatening situation

- 000 (triple zero) or 106 (TTY)
- triplezero.gov.au

Non-life-threatening situation

- 132 500 (SES)
- ses.qld.gov.au

Financial assistance, support and cleaning up after a disaster

- 1800 173 349 (Community Recovery Hotline)
- qld.gov.au/community/disasters-emergencies/recovery-after-disaster
- @qldcommunities (Facebook)
- @RecoveryQld (Twitter)

Residential Tenancies Authority

- 1300 366 311
- rta.qld.gov.au

Electricity

- 13 22 96 (Ergon Energy)
- ergon.com.au

Electrical inspections (including switchboards and solar panels)

- masterelectrician.com.au

Asbestos advice

- deir.qld.gov.au/asbestos

Licensed plumbers

- 3273 0800 (MPAQ)
- mpaq.com.au
- Contact your local council for advice on sewage

Rebuilding after a disaster

- 139 333 (QBCC)
- qbcc.qld.gov.au

Non-urgent health advice

- 13 HEALTH (13 43 25 84)
- health.qld.gov.au

To report a lost or found animal

- 1300 363 736
- rspcaqld.org.au

HOUSING HELP

for Queenslanders affected by flooding






My home has been affected by flooding.

What do I do now?

You may be eligible for housing help, whether you're a home owner or renter.

- Call us on 13 QGOV (13 74 68)
- Attend a Community Recovery Hub
- Contact your local Housing Service Centre
- Request assistance online hpw.qld.gov.au/ehar




We can help you:

-  Find **temporary accommodation**.
-  Apply for an **interest-free bond loan** if you need to move into private rental accommodation.
-  Access a **mortgage relief loan** of up to \$20,000.
-  Apply for a **rental grant** to help meet the costs of moving into private rental accommodation.
-  Find and apply for a **private rental property**.

Are you over 60 or do you have a disability?

If you are over 60 years of age or of any age with a disability, subsidised assistance may be available for minor repairs, maintenance and modifications related to health, safety and security.

CONTACT US

-  13 QGOV (13 74 68)
-  qld.gov.au/housing
-  @HousingforQld (Facebook and Twitter)